**Communication & Presentation Skills**

**SS-152**

**ASSIGNMENT 1: (CLO 1 & 2)**

**TASK 1:**

**Indicate the Type of noise barrier in the following Scenarios:**

1. Amber was unable to hear Mohsin due to wailing sound of the ambulance. **(physical noise barrier)**
2. The female secretary finds it difficult to understand the gossip been done by the male colleagues in the office. **(Physiological noise barrier)**
3. Difference in age group and education result in communication barrier due to **(Difference in perception and viewpoint ).**
4. Emotions, prejudice and depressive mood create communication barriers due to **(psychological noise barrier).**
5. The graphs presented in the presentation were not clear**. (organizational noise)**
6. Aisha was hesitant to answer the questions in the interview, as she was nervous**. (physiological noise barrier)**
7. The foreigner didn’t understand the directions provided by the local regional speaker. **(language barrier)**
8. Mariam was not able to hear her mother due to loud music in the Banquet hall. **(environmental noise barrier)**
9. The crowd was not able to hear the speaker properly due to low voice of fixed speakers in the ground. **(physiological noise Barrier)**
10. The Chinese teacher was not able to understand the queries of her foreign language speaking students. **(language barrier)**
11. Naila was not able to hear Maheen on the mobile phone. **(technical noise barrier)**

**TASK 2:**

In no more than 3 lines give examples for the following kinds of barriers.

**• Semantic Barriers**

Sentence: The teacher ordered the students to move the chairs.

Now a confusion arises here whether the chairs are to be moved forward, backward, or sideways so every student will interpret.

**• Organizational Barriers**

A person present in the lower hierarchy of an organization feels hesitant to ask for help or to question the superior ones. Like in a project, the team leader would sometimes consider a team member incompetent.

**• Cross Culture Barriers**

We usually shake hands whenever we greet people but people in China just bow, and people in India press their palms to greet. So the difference in cultures have a different meaning of words, behaviors, and gestures.

**• Psychological Barriers**

Psychological noise is mental interference in the speaker or listener. For instance, people weep sometimes when they share good news but cannot convey what they wanted to because of intense emotions.